Factsheet



Tip Can be combined with Buckaroo PayperEmail and Buckaroo's Credit Management solution.

Introduction

Wero is a new payment method that will be rolled out across multiple Eurozone countries. At the end of 2025, Wero began rolling out the e-commerce variant in Germany. In 2026, this rollout expands to Belgium, France and Luxembourg. The transition from iDEAL to Wero in the Netherlands will be completed by 2027.

Behind Wero are the major German, French,
Belgian and Dutch banks as well as two
European payment processors.
Since it is a new payment method, banks will
work actively on driving adoption among both
consumers and businesses. The ambition is for
Wero to become 'the payment method' of Europe.

Payments are processed via the Wero wallet and debited directly from a bank account. This wallet may later be used for loyalty and other functionalities.

Most banks will offer Wero within their own mobile banking apps, while some will use a generic wallet app.

| General | |
|----------|---|
| Coverage | Germany, and in 2026 Belgium, the Netherlands, France and Luxembourg |

| Coverage rate: | 75% in all countries where it is introduced |
|------------------------|---|
| Maximaal aankoopbedrag | Depends on the user's bank; usually € 250,- |

| Features | |
|-----------------------|---|
| Contract | Via Buckaroo |
| Refunds | ✓ |
| Partial refund | ✓ |
| Refund period | 13 months |
| Payment guarantee | No |
| Chargeback risk | Yes |
| Recurring payments | In the future |
| Payout time | Minimum 2–3 banking days |
| Channels | E-commerce |
| Direct payment method | Yes |
| Availability | Via the Buckaroo checkout and the Buckaroo API |

| Currency | |
|-------------------|------|
| Consumer currency | EURO |
| Payout currency | EURO |

| Pricing | |
|---------------------------------------|--|
| Click <u>here</u> for the price list. | |

Wero payment process

For the payer



Select Wero as the desired payment method in the checkout.

To the bank or the Wero app \vee

On mobile, you see a list of banks: choose your bank and log in. On desktop, a QR code appears: open your bank app on your phone and scan the code.

Approve

Verify the payment and press 'confirm payment'.

Webshop

The payment is confirmed and you are redirected back to the webshop.

How does it work?

You can shop online using a computer or a mobile device. In both cases, select Wero at checkout. On your mobile device, you will see a list of banks. Select your bank and log in to your banking app. You will see the transaction that needs to be approved.

On the computer, a Wero QR code will appear on your screen. Log in to your banking app on your mobile device. Scan the QR code with your phone. You will see the transaction that needs to be approved.

Benefits of Wero (via Buckaroo)

- Starts in Germany, available in Belgium, France, and Luxembourg from 2026; the Netherlands follows in 2027.
- · Additional options such as QR-code invoices, subscriptions, pay later and loyalty.
- Less error-prone due to pre-filled payment details.
- Secure payments using strong authentication.
- Refunds are processed instantly.
- Direct payment method.
- Contract and payout handled via Buckaroo.

Integration

Wero is available through the Buckaroo API and all Buckaroo-supported plugins.



















More information

Click here for more information about Wero.

Interested?

Add Wero as a payment method. Feel free to contact us if you have any questions.

